

HOW TO COMPLETE YOUR ONLINE RENTAL

STEP 1: Select Your School

Visit MusicArts.com/Rentals and enter your zip code. For increased accuracy, you can also enter the zip code of the student's school. On the next screen you will be prompted to select the student's Fall-semester grade level. From the provided list, find and select the correct school.

Selecting your school will help us retrieve rental instrument availability and recommended supplies.

STEP 2: Select Your Instrument

From the available list, select your instrument.

Percussion Instrument: It is recommended that you check with the student's teacher prior to renting a percussion instrument to ensure the correct instrument is selected.

String Instrument: If you are selecting a string instrument you will be prompted to select the appropriate fractional size that best fits the student.

STEP 3: Select Your Instrument (continued)

If applicable, select the trial period of your rental.

You will also have the option to purchase Liability Damage Waiver (LDW). No matter how hard your child tries to keep their rented instrument in perfect condition, sometimes things just happen. LDW will protect your investment in the unfortunate event it is stolen, damaged or needs repair. You can cancel the coverage at any time, but you can only order it when you begin your agreement. It cannot be added later.

STEP 4: Select School Supplies

The lesson book is required as part of the program, while other items listed are optional but recommended.

STEP 5: Provide Additional Rental Information

The student's name allows us to better serve your rental experience by identifying the instrument at your student's school. All information will remain confidential.

STEP 6: Complete your rental transaction

Your rental package will be added to your online shopping cart. To complete your rental transaction, follow the on-screen prompts through the secure checkout.

Shipping: There are multiple delivery options available to best fit your needs. You can select the most appropriate shipping option once you begin the checkout process.

- **Ship To School** is a **FREE** option that will hand-deliver your rental package to the school's music department.
- **Ship To Store** is a **FREE** option that will deliver your package to your nearest Music & Arts store or Affiliate Partner location.
- **Ship To Home** will deliver your rental package to your front door.

Seasonal Shipping: Depending on the time of year, you may have the option to select a delayed delivery based on the student's music program, for either a Summer or Fall music program.

Questions? Call our Customer Service Support Center at 888.731.5396